

Unit Trust Redemption Form

1. HOW TO REDEEM

Completing the form

DOWNLOAD AND COMPLETE THE FORM AND AGREE TO THE T&C'S

1. Please read the Terms and Conditions and the Minimum Disclosure Document (MDD).
2. Complete all relevant sections, and send it together with the required documents to ClucasGray via e-mail clientrelations@clucasgray.co.za
3. Cut-off times for receiving instructions are 13:00, except for Money Market funds where the cut off time is 11:00.

HAVE ANY OF YOUR DETAILS CHANGED?

If yes, please provide updated proof.

Address

Bank Account Details

Unit Trust Redemption Application Form

2. INVESTOR DETAILS

Client Number _____

Names / Entity Name / Co. Registered Name _____

ID or Registered Number _____

3. REDEMPTION OF UNIT TRUST FUNDS

Please select the appropriate fund/s from which you would like to redeem units, a percentage of units or a rand value.

From Unit Trust Fund Name	Number of Units	Rand Value of Units	% of Units	Cancel Debit Order	
				Yes	No
		R	%		
		R	%		
		R	%		
		R	%		
		R	%		

4. BANKING DETAILS OF INVESTOR (IF CHANGED)

Name of Account Holder	
Bank	
Branch Name	
Branch Code	
Account Number	
Account Type	

- Please provide Prescient with Proof of Bank Account Details
- The account holder must have a South African bank account.
- Debit orders and electronic collections will be deducted from this account.
- The onus is on the investor to inform Prescient of any changes to the bank account details.
- No payments will be made into third party bank accounts or credit cards. (i.e. payments will only be made to the bank account in the name of the registered investor).

CONTACT PRESCIENT MANAGEMENT COMPANY (RF) (PTY) LTD

Physical Address	Prescient House, Westlake Business Park, Otto Close, Westlake, 7945
Postal Address	P.O. Box 31142 Tokai 7966
Toll Free	+27 800 111 899
Reception	+27 21 700 3600
E-mail	pmancoadmin@prescient.co.za
Website	www.prescient.co.za

CONTACT CLUCASGRAY (PTY) LTD

Physical Address	Dunkeld Place, 12 North Road, Dunkeld West, 2196
Postal Address	P.O. Box 413037, Craighall, 2024
Reception	+27 811 771 1960
E-mail	clientrelations@clucasgray.co.za
Website	www.clucasgray.co.za

COMPLIANCE DEPARTMENT

Compliance Officer	Charmaine Tew
Physical Address	Prescient House, Westlake Business Park, Otto Close, Westlake, 7945
Postal Address	P.O. Box 31142 Tokai 7966
Toll Free	+27 800 111 899
Reception	+27 21 700 3600
E-mail	compliance@prescient.co.za
Website	www.prescient.co.za

COMPLAINTS

Please do not hesitate to contact us if you are not satisfied with this investment or the services received from Prescient. A complaint must be submitted to the Compliance Officer. Prescient will acknowledge the complaint in writing and will inform the investor of the contact details of the persons involved in the resolution thereof. Should you wish to lodge a complaint regarding the services being provided, an email can be sent to complaints@prescient.co.za or alternatively you can obtain our complaints policy, conflict of interest policy from the compliance department (address above).

Should you have a complaint related to the advice given by your financial advisor, please submit this complaint directly to your financial advisor. If an investor is still not satisfied with the response from the Financial Advisor, he/she has the right to address his/her complaint in writing to the Ombud for Financial Services Providers at the address below. The Ombud is legally empowered to investigate and adjudicate complaints in a procedurally fair, economical and expeditious manner.

Postal Address	P.O. Box 74571 Lynnwood Ridge 0040
Telephone	+27 12 470 9080
Fax	+27 12 348 3447
E-mail	info@faisombud.co.za